Solution:

1. To find the critical numbers, set

$$f'(x) = 6x^2 - 6x = 0$$

that is,

$$6x(x-1) = 0.$$

Therefore x = 0 and x = 1 are the critical numbers. The corresponding critical points are (0,4) and (1,3). Next, the endpoints are (-1,-1) and (2,8).

So the maximum of f is $\max\{4,3,-1,8\}=8$, attained at x=2; the minimum of f is $\max\{4,3,-1,8\}=-1$, attained at x=-1.